

## INFORMATIONS

- Reception desk
- Self check-in kiosk
- Key box
- Playground area
- Picnic area
- Ping-pong
- Service area for motorhome (free service)
- Public service area for motorhome
- Parking reserved for Citylodges
- Parking reserved for guests
- Underground bins
- Composters
- Dishwashing sinks
- Baby facilities
- Laundry
- Drink water point
- Shower and toilet block
- Shower and toilet block adapted
- Private building
- Extinguishers
- Emergency phone
- Traffic way
- Evacuation way
- Defibrillator
- Assembly point

Swimming pool (500 m)  
Bus C5 stop - Les Gayeulles Piscine (500 m)  
Metro line b (1,4 km)

**BARRIERS OPENING HOURS**  
**FROM 6 AM TO 11 PM**

**CAMPING**  
Des GAYEULLES  
Rennes ★ ★ ★ ★ ★  
Rue du Professeur  
Maurice Audin  
35700 RENNES  
+33 (0)2 99 36 91 22

N°: .....

## USEFUL NUMBERS

Campsite emergency on-call service  
**+33 (0)2 99 65 26 40**  
 Service located in the city centre.  
An agent will come to you in case of emergency.

**SAMU - Emergency Medical Services** 15  
Emergency number for the deaf and hard of hearing people: 114  
Police 17

Fire brigade 18 (112)  
Emergencyvet  
**+33 (0)9 70 24 70 24**  
On-call pharmacy 3237  
Pharmacy des Gayeulles  
**+33 (0)2 99 36 39 94**  
Veterinary clinic - Patton  
**+33 (0)2 99 38 94 79**  
Health centre - Le Gast  
**+33 (0)2 99 12 20 00**  
Private practice nurse **+33 (0)7 50 56 89 04**

## ACCOMMODATION

- Stabilised pitch without water or electricity
- Stabilised pitch with water and electricity
- Pitch on grass with electricity
- Pitch on grass with or without electricity
- Cabanétepe
- Citylodge



**Restaurant - Guinguette**  
Au Parc des Bois  
Mini-Golf & Playground area (100 m)

Plan réalisé par Protopub



## INTERNAL REGULATIONS

### INSTALLATION

Outdoor accommodation and related equipment must be installed at the designated location according to the instructions provided by the manager or their representative. During the stay, it is strictly prohibited to change location without informing the reception, or to sleep "under the stars." Trailers with double axles are not allowed on the campsite. Regarding the storage of equipment on unoccupied land, it is necessary to obtain the campsite's approval and to respect the designated location for this purpose. On unoccupied land, only small vehicles less than 6 metres are permitted. Stays in tents are permitted from April to October. It's important to note that tents can only be used on locations specifically designated for this purpose. The pitch or rental unit used during the stay must be maintained and returned in the condition in which the camper found it upon entry. Any permanent installation or construction is prohibited throughout the campsite, including in common areas. It is important to note that the sanitary blocks are fully closed during the winter season, from November to April. Stabilised pitches endowed with running water and electricity remain accessible all year long for any self-reliant vehicles. The pitch or the accommodation occupied during the stay need to be maintained and restituted as found upon entry. No construction or fixed installation are allowed on the premises or even in the common areas. Furthermore, it is fully forbidden to install any domestic electrical goods (such as a TV, an air-conditioner, a washing machine and so forth).

### ARRIVAL AND DEPARTURE

**Formalities**  
In accordance with Article R. 611-35 of the Code of Entry and Residence of Foreigners and the Right of Asylum, the manager is required to have foreign clients, including European Union nationals, fill out and sign a police form stating: the last name and first name; date and place of birth; nationality; usual residence. Children under 15 may be listed on one of the parent's forms. Therefore, clients are requested to provide a valid identification upon arrival.

**Arrival and Departure Times**  
- Caravan, Motorhome, Tent Pitches: Arrival between 3:00 PM and 11:00 PM / Departure before 1:00 PM  
- Rental Units: Arrival between 3:00 PM and 11:00 PM / Departure before 10:00 AM  
Clients are asked to inform the reception of their departure no later than the day before. Any departure after the authorised time and without the campsite's agreement will result in an additional night's charge for pitches and for accommodations, the charge for cleaning services ordered by the campsite but not performed.

**Late Arrival**  
The campsite considers a late arrival as one occurring after the reception's closing time. Late arrival is allowed until 11:00 PM. A late-arrival self check-in kiosk, placed by the reception, is available for any customer who has or hasn't a booking. Important : using this self check-in kiosk is mandatory for everyone, with or without a booking. This latter one only may authorise the access by registering the license plate of the vehicle to activate the opening of the barrier. It is also essential to respect the given pitch by the kiosk.

**Delayed Arrival / Early Departure**  
In the absence of prior communication from the customer specifying a delayed arrival, the reserved pitch or accommodation will be considered available from 3:00 PM the day following the initially scheduled arrival date. Payment for services remains fully required. In case of early departure from the pitch or accommodation, no discount will be granted, and the balance of the stay will remain due and retained. If the customer wishes to extend their stay (subject to availability), the rate for additional nights will be adjusted based on the prevailing rates at the time of the extension request. It's important to note that the number of people staying must not exceed the maximum capacity of six people (including babies) per pitch or in accordance with the total capacity of the reserved accommodation.

### NOISE AND SILENCE

Inside the campsite, we ask our guests to observe complete silence from 10:00 PM to 7:00 AM. It's important to avoid any noise or conversation that may disturb neighbours, and sound devices should be appropriately adjusted. Additionally, please be discreet when closing doors and trunks. It's crucial to note that any disruptive behaviour or noise nuisance, at any time of day or night, may result in immediate termination of the contract without refund. If necessary, the campsite may involve local authorities to maintain the tranquillity of the establishment. Regarding external environmental factors that may cause noise disturbances, the campsite cannot be held responsible. In case of persistent discomfort, the campsite may involve law enforcement. It's important to emphasise that such external disturbances do not entitle guests to any full or partial refund of accommodation fees.

### VISITORS

Visitors may be allowed to enter the campsite after obtaining approval from the manager or their representative, under the responsibility of the hosting campers. Visitors have access to the campsite's services and facilities, but fees may apply for their use. The corresponding rates are displayed at the campsite entrance and reception. However, visitors' vehicles are requested to remain outside the campsite premises.

### SAFETY

For safety reasons, all our guests, during their stay, are registered with our 24/7 security service, located downtown (Citédia Security). In case of emergency, the service can be accessed via a red emergency phone located outside near the reception. Additionally, in case of difficulties with barrier passage outside reception hours, an intercom is available next to each barrier. This intercom is connected to the C-PARK standby service, also located downtown. This service can remotely open the barrier after verifying the driver's identity. It's important to note that a defibrillator is installed in front of the reception entrance for any eventuality. In fire prevention measures, it's strictly forbidden to light fires or use charcoal barbecues. Collective barbecues areas are available nearby, in the Gayeulles Park. Authorised stoves, with a maximum capacity of 450 g, must be maintained in good working order and used safely. In case of need, fire extinguishers are accessible, and a first aid kit is available at the reception.

### TRAFFIC AND PARKING

Vehicle circulation is allowed between 6:00 AM and 11:00 PM from early April to late October. From November to late March, circulation is allowed 24/7. It's important to note that traffic rules apply within the campsite, with a speed limit of 10 km/h for vehicles. The campsite allows only one vehicle per pitch. Vehicles must be parked in the accommodation parking lot or on the stabilised part of the rented pitch. Parking should not disrupt traffic or the arrival of new residents. Therefore, it's strictly prohibited to park your vehicle in an unoccupied pitch or in the campsite aisles. Parking on lawns is strictly prohibited, except for pitches included in the "tent" package. Between October 1st and April 1st, vehicles must park on stabilised areas in case of rain.

### ELECTRIC VEHICLES

We want to emphasise that our pitches and accommodations are not designed to allow for the charging of electric vehicles. This practice presents potential risks, such as short circuits or fires, which could endanger the safety of accommodation or pitch occupants, as well as our entire clientele. Therefore, it is strictly prohibited to charge the battery of an electric or hybrid vehicle using the electrical outlet available at our campsite.

### APPEARANCE AND MAINTENANCE OF FACILITIES

Everyone is required to refrain from any actions that could compromise the cleanliness, hygiene, or appearance of the campsite and its facilities, particularly sanitary facilities.

## SPECIFIC CONDITIONS FOR THE CAMPING DES GAYEULLES

## EMERGENCY INSTRUCTIONS



### STORM GUIDELINE

- 1 Check out the equipment, stow awnings, tents and all installations susceptible to be blown away (garden table, parasol ...).
- 2 Put away any dangerous element that can be carried by the wind (sheet metal, barbecue ...).
- 3 Prepare the equipment needed to leave the campsite.
- 4 Unplug electrical appliances and antennas.
- 5 Leave only on evacuation order and join the rally point or the gathering place provided by the city.
- 6 Do not touch fallen electric wires.
- 7 Refrain from using the telephone to free the line for the emergency services.



### EARTHQUAKE GUIDELINE

- 1 Turn off gas and electricity.
- 2 Stay away from windows.
- 3 Keep away from all fallen electric wires and anything that is likely to collapse (roof, wall, ...).
- 4 If you are driving, stop the vehicle, if possible, away from buildings and electric lines.
- 5 Do not get off the vehicle before the end of the shock.
- 6 Do not light a flame.
- 7 Refrain from using the telephone to free the line for the emergency services.

## INFOS

To find out more about these risks and how to prevent them, consult the safety instructions booklet at the campsite reception.

In line with our commitment to environmental preservation, the Camping des Gayeulles, holder of the Green Key label, reminds guests of the prohibition against discharging wastewater onto the ground or into gutters. There are two areas where you will be able to do so. Household waste, all types of waste, as well as papers, must be deposited in the bins at the entrance of the campsite, following the applicable sorting instructions, and must not be left on the ground under any circumstances. Compost bins are also available for your use within the campsite. Washing vehicles within the campsite is strictly forbidden. We also emphasise the importance of not wasting resources such as water and electricity, with a view to conserving resources. Located in a wooded park of approximately 10 hectares, it is essential to respect the local fauna, flora, as well as plantings and floral decorations within the campsite. Driving nails into trees, cutting branches, or planting are strictly prohibited. Similarly, the use of personal means to delineate a pitch or dig the ground is prohibited. In the event of damage to vegetation, fences, the land, or campsite facilities, the person responsible for such damage will be liable for the cost of repairs. Clothes drying is permitted near pitches until 10:00 PM, provided it is done discreetly and does not disturb other campers, but it must not be done using trees.

### GAMES

No violent or disruptive games may be organised near the facilities. Games may be organised under the supervision of their legal guardians.

### COMPLAINTS

We provide our guests with a system for collecting and processing complaints at the reception. For a complaint to be considered, it must be signed, dated, as detailed as possible, and relate to relatively recent events.

### NON-COMPLIANCE WITH INTERNAL REGULATIONS

In the event of non-compliance with the rules outlined in these internal regulations, the campsite reserves the right to issue warnings orally or in writing, if deemed necessary, to cease disturbances. In the case of serious or repeated violations of these internal regulations, and after the campsite has clearly instructed the customer to comply with these rules, the campsite reserves the right to terminate the contract. In the event of a criminal offence, the campsite may involve the competent authorities. In the event of termination of the customer's contract for breach of the internal regulations or failure to comply with its obligations under the general terms and conditions of sale, the Camping des Gayeulles reserves the right to remove any vehicle belonging to the customer by its own means and to use the services of a tow truck.

### MINORS

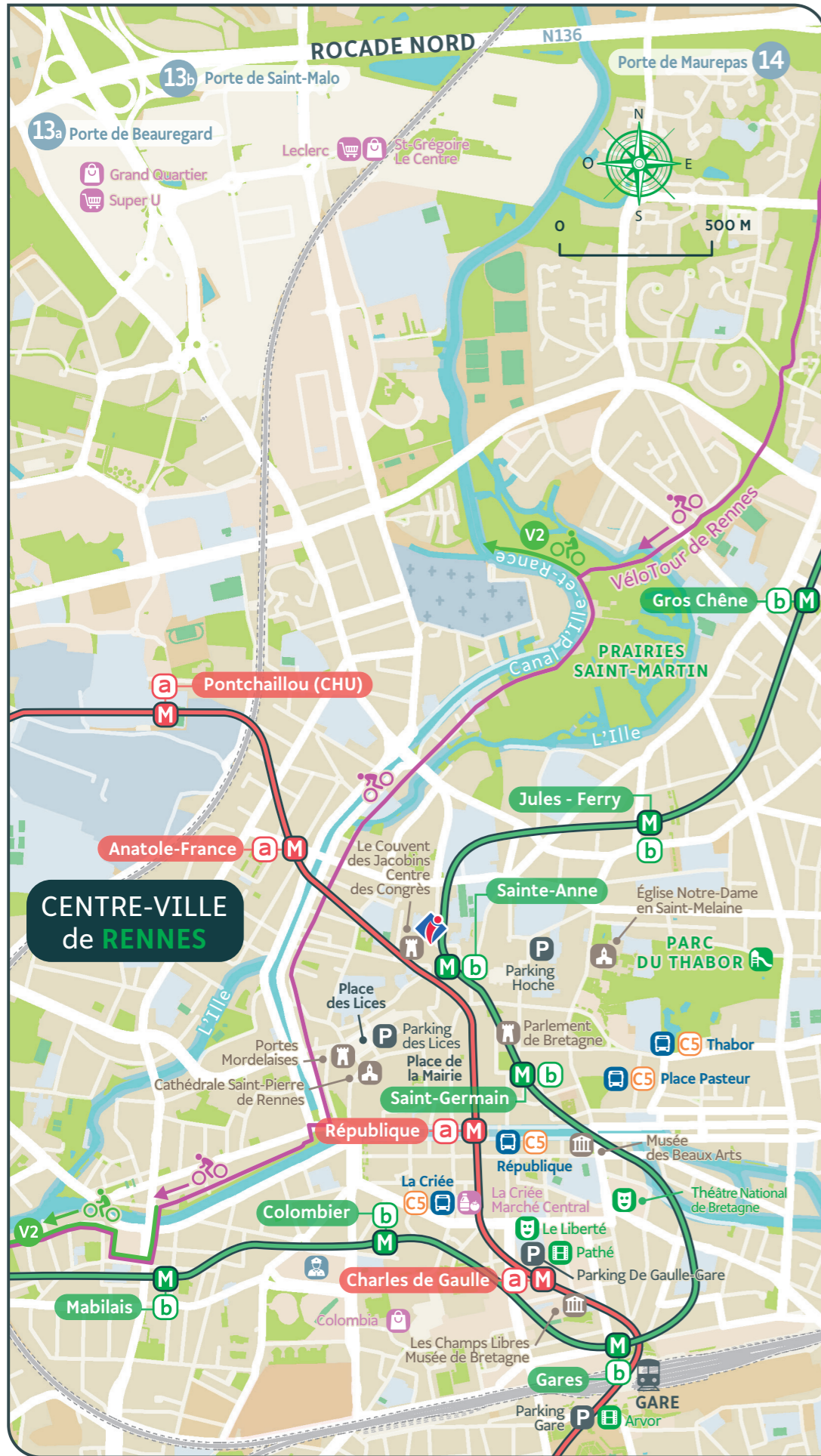
For safety and liability reasons, unaccompanied minors by their parents or legal guardians are not allowed to stay at the campsite. Minors are under the full responsibility of their legal representatives for the entire duration of their stay. It is strictly forbidden to leave them alone and unsupervised within the campsite premises. Please note that the Camping des Gayeulles reserves the right to refuse access to any pitch or accommodation that has been booked in violation of this rule. Furthermore, in the event of subsequent discovery that a pitch is occupied by an unaccompanied minor under the age of 18, the campsite reserves the right to cancel the reservation and terminate the stay immediately.

### PETS

Cats and dogs are allowed for an additional fee, except for dogs classified as category 1 and 2, which are strictly prohibited within the campsite premises. In Citylodges, only dogs are allowed, limited to one dog per accommodation. As for the Cabanétapes, animals are not allowed. Dogs and cats must be identified and vaccinated against rabies (presentation of the health record is mandatory). Under no circumstances should they remain on the campsite in the absence of their owners, who are civilly responsible for them. Animals must be kept on a leash when inside the campsite, and their waste must be disposed of outside the campsite, in the designated areas, in the Gayeulles park.

# CAMPING DES GAYEULLES

Rennes ★ ★ ★



## GAYEULLES NEIGHBOURHOOD

### MAP LEGEND

- TRANSPORTS**
- Train station
  - Vélo Star
  - Bus stop
  - Metro line a
  - Metro line b

- INFORMATIONS**
- Tourist office
  - Parking
  - VéloTour de Rennes
  - Saint-Malo - Arzal
- PATRIMONY**
- Church, cathedral
  - Monument
  - Museum

- LEISURE**
- Playground area
  - Tree climbing - Forêt Adrenaline
  - Le Garden et Le Gardenoo
  - Gayeulles swimming-pool
  - Ice rink - Le Blizz
  - Gayeulles farm
  - Theatre, hall
  - Mini-golf
  - Cinema

- SERVICES**
- Cash dispenser
  - Petrol station
  - Electrical charging station
  - Garage
  - Laundry
  - Police station
  - Dog park
- RESTORATION**
- Restaurant
  - Barbecue area
  - Picnic area

- STORES**
- Supermarket
  - Shopping center
  - Grocery
  - Bakery
  - Tabacco press
  - Bookshop
- HEALTH**
- Health center
  - Pharmacy
  - Analysis laboratory
  - Veterinary clinic